

The Land Title and Survey Authority of BC (LTSA) receives numerous inquiries at its Land Title Office front counters and via the phone about matters that do not come under its purview.

To better assist customers, here is a list of common questions and topics and the appropriate reference points.

WHO TO CONSULT

Location of Septic Tanks	Local Health Authority or BC Onsite Sewage Association at www.bcossa.com . How to Find a Septic Tank: http://www.env.gov.bc.ca/wsd/plan_protect_sustain/groundwater/septic_tank.pdf
Water Licenses	Ministry of Environment (Water Stewardship): http://www.env.gov.bc.ca/wsd/water_rights/licence_application/index.html
New Home Warranty and Structural issues	National Home Warranty Program: http://www.nationalhomewarranty.com/default3.asp Canadian Home Builders' Association: http://www.chba.ca/
Land Settlement Board	Ministry of Agriculture and Lands: http://www.gov.bc.ca/al/contacts.html
Soldier Settlements	Director of Veterans Affairs: http://vac-acc.gc.ca/general/
Escheats Issues	Attorney General – Legal Services Branch: http://www.fin.gov.bc.ca/registries/corppg/forms/reg45.pdf
Age of Buildings	Consult local government and ask for building or permit department.
Mobile/Manufactured Homes in BC	Ministry of Finance – Manufactured Home Registry: http://www.fin.gov.bc.ca/registries/mhrpg/
Size of District Lots	LTSA's Surveyor General Division: www.ltsa.ca/contact

REFERRALS LIST

BC ASSESSMENT AUTHORITY

www.bcassessment.bc.ca

BC COURTHOUSE LIBRARY SOCIETY

GREATER VANCOUVER: 604-660-2841

TOLL FREE: 800-665-2570

www.courthouselibrary.ca/

BC CROWN LANDS

Ministry of Agriculture and Lands –
Crown Land Administration Division

<http://www.agf.gov.bc.ca/clad/>

CLICKLAW BC

<http://www.clicklaw.bc.ca/>

CONTINUING LEGAL EDUCATION SOCIETY OF BRITISH COLUMBIA

604-669-3544

www.cle.bc.ca

BC CONDOMINIUM HOME OWNERS ASSOCIATION

LOWER MAINLAND: 604-584-2462

TOLL FREE: 877-353-2462

www.choa.bc.ca

BC CROWN PUBLICATIONS

www.crownpub.bc.ca

BC DIAL-A-LAW

LOWER MAINLAND: 604-687-4680

TOLL FREE: 800-565-5297

http://www.cba.org/bc/public_media/dal/

ENQUIRY BC

LOWER MAINLAND: 604-660-2421

TOLL FREE: 800-663-7867

enquiryBC@gov.bc.ca (email)

PORT METRO VANCOUVER

604-665-9000

www.portmetrovanouver.com

GOVERNMENT AGENTS (Service BC)

www.servicebc.gov.bc.ca/

LAWYER REFERRAL SERVICE

Law Society of BC

LOWER MAINLAND: 604-687-3221

TOLL FREE: 800-663-1919

http://www.lawsociety.bc.ca/public/finding_lawyer.html

PROPERTY TRANSFER TAX

Ministry of Finance – Revenue

TOLL FREE: 800-663-7867

VICTORIA: 250-387-0604

www.sbr.gov.bc.ca/individuals/Property_Taxes/Property_Transfer_Tax/ptt.htm

SEARCH AGENTS (BC Association of Professional Registry Agents)

www.bcapra.org under
Contact/Membership list

STRATA PROPERTY ACT INFORMATION

<http://www.choa.bc.ca/strata.html>

BC VITAL STATISTICS AGENCY

VANCOUVER: 604-660-2937

TOLL FREE: 800-663-8328

<http://www.vs.gov.bc.ca/>