

## Customer Quotes

### Linley Duignan, Barristers & Solicitors – Abbotsford

“I would not be without e-filing, especially for tight closings.”

### Salloum Langin – Law Firm – Kelowna

“I love E-Filing and refuse to work at any firm that doesn’t have it.”

### Law Firm – Vancouver

“Great stress reducer”

“Helped reduce our overtime by huge amounts. It is definitely easier to do a rush file for a client.”

“It eliminates a lot of extra typing.”

### Buckley Hogan Law Office – Surrey

“Filing would be painfully slow without it.”

### Joan Phillips Notary Corporation – Ladysmith

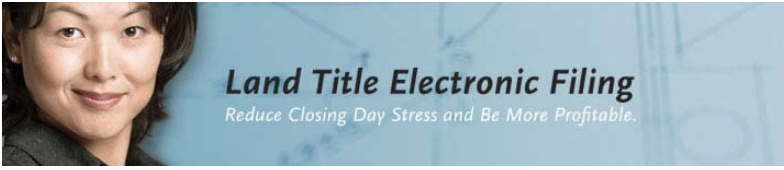
“We love e-filing!!! In fact, we are becoming annoyed with firms that don’t e-file.”

“We’ve had many situations where documents have been emailed (or faxed) across the country or out of the country, signed by the clients before a notary or lawyer and faxed back. And we are still able to register the same day.”

“There are some misguided souls out there who believe they are keeping the Land Title Office open by not e-filing. The thinking is so dinosauric!”

### James A. Mooney, Barrister & Solicitor – Prince George

“It is convenient, quick, easy and very efficient. We handle files once during a closing and don’t have to put it aside and deal with again once we get registration documents back from LTO.”



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**Prit Pal Sing Narwal, Notary Public – Vancouver**

“It’s excellent. We are happy”

**Becker & Company – Law Firm – Pitt Meadows**

“A positive move for our firm because of the efficiencies within our conveyancing department now.”

“Much less stress now with meeting deadlines for couriers and land title agents. No rush for the original forms to be in our office.”

**Landmark Law Group – Vancouver**

“No longer have to worry about getting documents out to New Westminster before 3:00 closing time.”

Electronic filing “enables us to report to our client immediately as part of our closing process.”

**Richards & Richards – Law Firm – Surrey**

[We appreciate] “The ability to file electronically in distant registries such as Victoria and Kamloops thereby saving time and expense.”

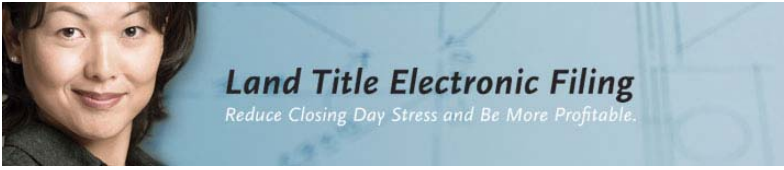
**Stella Yan, Barrister & Solicitor – Richmond**

“Stress free to close any deal involving property outside jurisdiction of New Westminster and Vancouver LTO.”

“Great savings in terms of courier fees. Our firm is able to do more with less.”

**J. Amber Goddyn, Notary Public – White Rock**

“This is a great electronic tool to help facilitate our transactions efficiently and we have found it to be very user friendly.”



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### Henley & Walden – Law Firm – Sidney

[EFS benefits include]

Not having to wait for originally signed documents.

Not having to rely on couriers.

If we make a mistake, prior to registration, we find it most helpful to be able to fix the mistake by a Declaration.

Able to obtain copies of registered documents immediately.

“When EFS first came into effect, I thought I would only use it for “out of town” transactions. From that time on, that is how we register all our transactions.”

### Pearce Taylor Schneiderat – Law Firm – Penticton

“E filing is an amazing tool”

“[Saves] our clients money and time.”

### Dorothy Clarkston Notary Public – Port Alberni

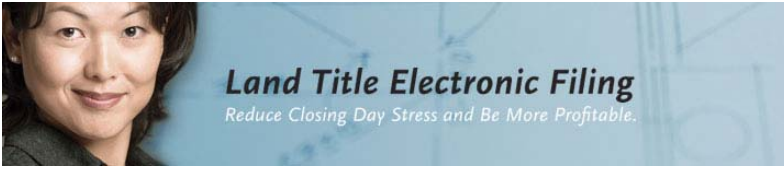
“My staff love E-Filing....once we started....we wondered why we hesitated to start e-filing.”

“Love being able to defer the documents and come in on closing day and have registration numbers – do our posts and payout before noon!”

### Suzanne Pantazis, Notary Public – Cranbrook

“So much easier to E-File right from my computer rather than having to send a courier to Land Title Office.”

“Able to submit documents for registration the night before closing and have registration numbers as soon as the system comes up at 7:00 AM.” [Note: the system is open as early as 6:00 AM for early birds!]



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### **Maguire & Company ~ Notary Public ~ Vancouver**

“Many of our clients (and their realtors) have benefitted, at no additional cost, from our enhanced ability to process their time or distance constrained transactions efficiently, without the necessity of receiving signed originals before closing. The EFS is a valuable tool for any legal office practising in the field of conveyancing.”

### **McConnan Bion O'Connor & Peterson, Barristers & Solicitors ~ Victoria**

“Simplifies the registration process by removing the necessity for getting documents ready and preparing instructions for the LTO agent.”

“Since registration can proceed without [originally signed] documents in hand...EFS filing system enables firms to proceed with deals and registrations that must occur on short notice.”

“Made my conveyancing life much faster, with transactions completing in record time.”

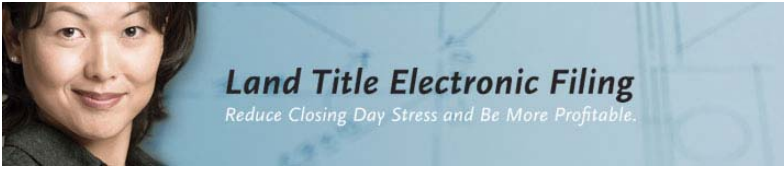
“The only delays I experience now are those law firms/notaries that are still on the manual system of filing.”

### **Perry and Company Barristers and Solicitors ~ Smithers**

“We can register on the closing date rather than having to courier all the documents to our agents the day before closing. All in all it has made us much more efficient and streamlined.”

### **Quiring Jellis & Co. ~ Barrister & Solicitor ~ Langley**

“Our office has been e-filing since it started and we love it. [EFS makes] electronic filing easier, faster and more efficient than ever. We could never imagine going back to the old system.”



## Customer Quotes

### Marny J. Morin & Joan Letendre Notary Public – Vancouver

“Our office has been filing documents electronically for over a year and we love it!”

“We would never go back to manual filing, we save time as well as agent fees and being able to give the clients the registered documents immediately is an added bonus. I highly recommend it.”

### Kidston & Company – Law Firm – Vernon

“We love e-filing. Below are just some reasons why:

“I am able to use faxed copies of documents. This is a remarkable time saver.”

“I receive registered documents right away. This speeds up my reporting to clients, banks etc.”

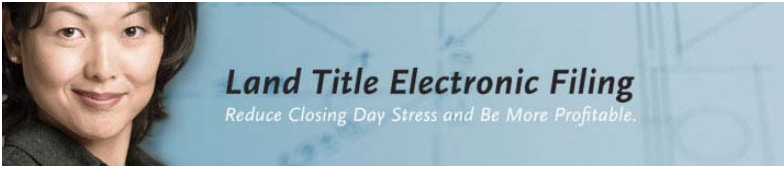
“I can upload my documents [using the defer option] so when I arrive at work the next morning I have my registration numbers and can get a jump start on my day.”

“I no longer have the panic situations with trying to get clients in and getting documents off to the courier. I have had clients arrive to sign documents and registered and paid out while they wait.”

### Ewan and McKenzie – Law Firm – Golden

Electronic Filing “has streamlined our conveyancing practice. We no longer have to be at the mercy of couriers to deliver documents to registries when we have a closing on short notice.”

“The greatest benefit we’ve seen is in prompt client service as paper documents are no longer ‘touring the world’ on their way to registration.”



## Customer Quotes

### John D. Eastwood, Notary Public. ~ Delta

"I am glad I switched for the ability to register documents at my convenience."

"Yesterday was a prime example. We had an issue with the lack of an occupancy permit: the transaction was scheduled to complete August 31st, my client (the Buyer) had rented out the property for possession September 1st, we could not complete without an occupancy permit, and of course the Seller's lawyer would not release keys to the property without certified funds. The permit was obtained about 4:00 PM, we E-Filed, ran to the bank, obtained a certified cheque and closed by 5:00 PM. Keys were released at 5:00 PM and everyone was happy."

### Traxler Haines ~ Law Firm ~ Prince George

"We would not work for any firm which does not use e-filing"

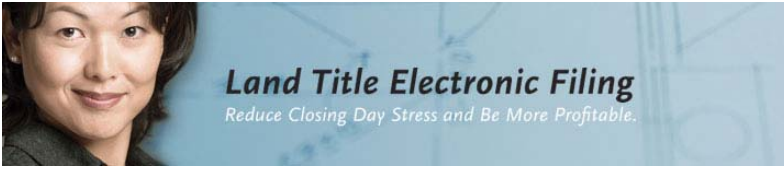
"It is often frustrating to work with the local firms which do not e-file because they always have to have their documents back at least one day in advance so they can get them to the registry."

"The ability to use fax and regular mail reduces our need for couriers (which also saves the clients money)."

"Things move quicker and we can do amazing things."

"There has never been a glitch. That continues to impress me."

"We'd never go back to paper. For those people not using it, I'd just say.....you're going the dinosaur route; life's changing; if you want to practise in this area, you need to Efile."



## Customer Quotes

### Thompson, Lerosse & Brown – Law Firm – Castlegar

“So convenient to use for out of town clients as we can email the documents to them and get them to either fax or scan and e-mail the documents back to us.”

“It saves a lot of time in getting documents to and from our clients as well as the courier costs associated therewith.”

“We get a registered copy of the documents right away and.....therefore report to our clients right away.”

“EFS allows us submit documents for registration on a moment’s notice and we are not restricted to the working hours of the LTO registration staff.”

“Registration is instantaneous and we are therefore not waiting for LTO agents to report to us or couriered documents to reach the LTO.”

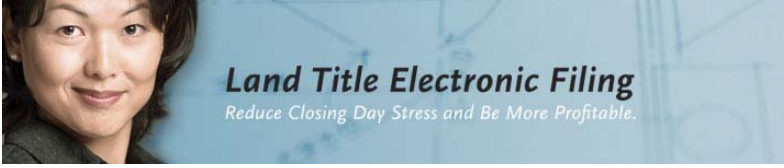
“EFS saves our clients money in registration costs.”

### Tiah M. Workman, Notary Public – Nanaimo

“We have more clients around the world than ever before and EFS makes doing transactions for those clients as easy as if they were here.”

“EFS has put us in control of our registrations and therefore our transactions....having the ability to register before the LTO opens and after the wickets close gives us far more flexibility.”

“EFS is just one more service that we are able to offer to our clients and is why some clients specifically choose to deal with us.”



## Customer Quotes

### Donald Lockwood, Notary Public – Maple Ridge

“We don’t have to rush to get documents ready at specific times for our agent or rush to meet the 3’oclock deadline.”

“Enjoy the convenience of being able to register everything from our desks.”

“More cost-effective. We don’t have to spend outrageous amounts of money on rush couriers.”

“It is nice to have that convenience with discharges which can be registered and then reported on immediately.”

“The Form 17s allow so much more to be registered online and we are already seeing the benefits.”